

GIFT CARD Terms and Conditions

The Your Local Garden Centre gift card (from now on known as the Gift Card) is issued by Mappleborough Green Garden Centre Ltd and Stansted Park Garden Centre Ltd whose registered address is 397 Christchurch Road, West Parley, Ferndown, Dorset BH22 8SJ. The issuer will from now on be known as YLGC.

The Gift Card can be used at Mappleborough Green and Stansted Park Garden Centres or any other Your Local Garden Centre branded garden centre.

The Gift Card can be purchased in store only and is not an on-line product.

The Gift Card can be used to purchase any goods sold by the garden centre and coffee shop food as if the value were cash and the Gift Card must be presented at time of purchase.

The Gift Card is not redeemable at concession businesses on garden centre sites or for on-line purchases.

The bar code number will be required when Gift Cards are redeemed and the Gift Card will be invalid if the bar code and number have become unreadable.

The Gift Card is not a cheque guarantee, credit or charge card, membership or loyalty card and has no purpose other than as a gift card to be redeemed at Your Local Garden Centre.

The minimum amount to activate the Gift Card is £5 and the maximum amount that can be on a card is £200.

You can check the balance of your card in store on request at Customer Services.

When you use the Gift Card, the amount of your purchase will be deducted from the balance on the card. Change will not be given. The balance may be applied to future purchases.

Your Gift Card can only be redeemed in a country operating in the same currency as that of the country where you originally purchased the Gift Card.

When returning goods purchased with a Gift Card or Voucher, you will be credited with a Gift Card or Voucher to the value of the one used in the original transaction. The cashier will refund the balance back onto the original Gift Card or Voucher. If the card used in the original purchase is unavailable, the cashier will refund the balance back onto a new card or paper equivalent.

For fully redeemed Gift Cards or vouchers or paper vouchers where no outstanding balance remains, the cashier reserves the right to retain the voucher.

Your Local Garden Centre reserves the right to occasionally issue paper versions of the Gift Card or Voucher should the card itself be unavailable.

The Gift Card is valid for a period of 36 months from date of issue. If the Gift Card is not redeemed within the validity period the card will automatically expire at the end of that period and the balance on the card will be forfeited.

YLGC reserves the right to amend these terms and conditions and / or discontinue the Gift Cards at anytime. This does not affect your statutory rights.

The Gift Card cannot be redeemed or exchanged for cash or vouchers.

The Gift Card is non-refundable and non-transferable.

Please treat this card or voucher as cash. YLGC will not accept any liability for lost, stolen or damaged cards.

YLGC will cancel the value of the Gift Card if we fail to receive payment from the purchaser's bank or card company for the initial purchase of the card. Further action may be taken where the fraudulent use of a credit card is suspected. All refunds / exchanges of goods purchased with the Gift Card will be made in accordance with YLGC refund policy. This does not affect your statutory rights.

YLGC reserves the right to add to or amend these terms and conditions from time to time, where we consider it reasonable and necessary to do so for security, regulatory or other legal reasons. Reasonable notice will be given where possible. The current conditions will be available at www.yourlocalgardencentre.co.uk.

YLGC reserves the right to refuse to accept a Gift Card in payment or part payment of any item where it reasonably suspects that the card or any amount on it may have been stolen, tampered with, duplicated or obtained in another illegal way.

Gift Cards and Vouchers will be subject to verification at time of presentation and each individual retailer reserves the right not to accept any cards or paper vouchers that have or appear to have been forged, damaged, defaced or otherwise tampered with.

